

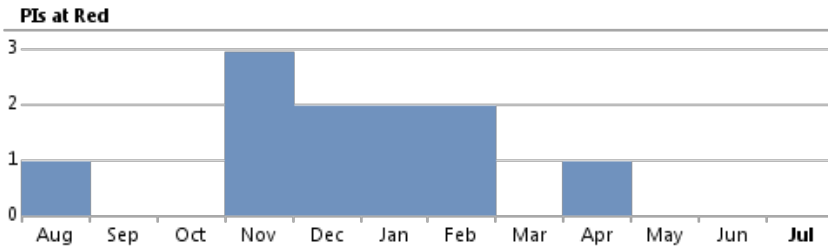
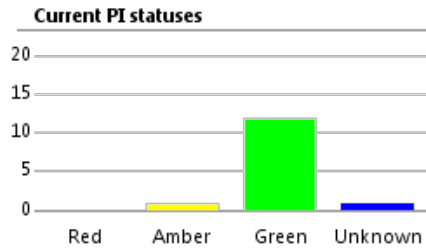
Essential Reference Paper B - Executive

0 PIs at Red

1 PIs at Amber

12 PIs at Green

14 Total number of PIs



Best Performing (PIs)	Value	Target	Gauge
EHPI 6.9 Turnaround of NTO Representations. (MINI...	7 days	21 days	
EHPI 12c Total number of sickness absence days per ...	0.24 da...	0.54 da...	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	7 days	14 days	
EHPI 181 Time taken to process Housing Benefit new...	6.4 days	10 days	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	29.9%	24.9%	
EHPI 157a Processing of planning applications: Majo...	67.00%	60.00%	
EHPI 157b Processing of planning applications: Min...	88.00%	80.00%	
EHPI 2.2 Waste: missed collections per 100,000 collec...	32.29	46.00	
EHPI 157c Processing of planning applications: Othe...	94.00%	90.00%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	98.64%	98.50%	
EHPI 10.2 Council tax collection, % of current year lia...	29.6%	29.6%	
EHPI 2.6 Percentage of residual waste (refuse) sent f...	45%	45%	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.16 da...	2.00 da...	
EHPI 192 Percentage of household waste sent for re...	55.18%		

Worst Performing (PIs)	Value	Target	Gauge
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.16 da...	2.00 da...	
EHPI 10.2 Council tax collection, % of current year lia...	29.6%	29.6%	
EHPI 2.6 Percentage of residual waste (refuse) sent f...	45%	45%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	98.64%	98.50%	
EHPI 157c Processing of planning applications: Othe...	94.00%	90.00%	
EHPI 2.2 Waste: missed collections per 100,000 collec...	32.29	46.00	
EHPI 157b Processing of planning applications: Min...	88.00%	80.00%	
EHPI 157a Processing of planning applications: Majo...	67.00%	60.00%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	29.9%	24.9%	
EHPI 181 Time taken to process Housing Benefit new...	6.4 days	10 days	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	7 days	14 days	
EHPI 12c Total number of sickness absence days per ...	0.24 da...	0.54 da...	
EHPI 6.9 Turnaround of NTO Representations. (MINI...	7 days	21 days	
EHPI 192 Percentage of household waste sent for re...	55.18%		

Improving (PIs)	Value	Target	History
EHPI 10.2 Council tax collection, % of current year lia...	29.6%	29.6%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	29.9%	24.9%	
EHPI 12c Total number of sickness absence days per ...	0.24 da...	0.54 da...	
EHPI 181 Time taken to process Housing Benefit new...	6.4 days	10 days	
EHPI 157b Processing of planning applications: Min...	88.00%	80.00%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	98.64%	98.50%	
EHPI 157c Processing of planning applications: Othe...	94.00%	90.00%	
EHPI 192 Percentage of household waste sent for re...	55.18%		

Deteriorating (PIs)	Value	Target	History
EHPI 157a Processing of planning applications: Majo...	67.00%	60.00%	
EHPI 2.2 Waste: missed collections per 100,000 collec...	32.29	46.00	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.16 da...	2.00 da...	